COMPLAINT FORM

SELLER: lexander Vožňák, Okulka 11/9, 093 01 Vranov nad Topľou, Slovakia

CUSTOMMER:

Name and surname:

Address (street, number, city, ZIP code):

Phone number:

Email address:

COMPLAINTS ABOUT GOODS / SERVICES:

Invoice number, other proof of purchase:

Product name:

Purchase date:

Accessories:

Description of the issue / malfunction:

.....

.....

.....

.....

.....

I propose that my claim be processed in the following way:

- ☐ Goods exchange
- ☐ Goods repair
- ☐ Refund
- ☐ Discount from the purchase price
- ☐ Other

.....

In ..... on .....

.....
Signature of the customer

PROTOCOL ON COMPLAINT HANDLING

Seller's statement:

Date of acceptance: ..... Date of equipment: .....

Complaint:

- ☐ was acknowledged
- ☐ was not acknowledged

Method of handling the complaint:

- ☐ Repair:

  .....

  .....

  .....

  .....

- ☐ Other:

  .....

  .....

  .....

  .....

.....

Stamp and signature of the seller